

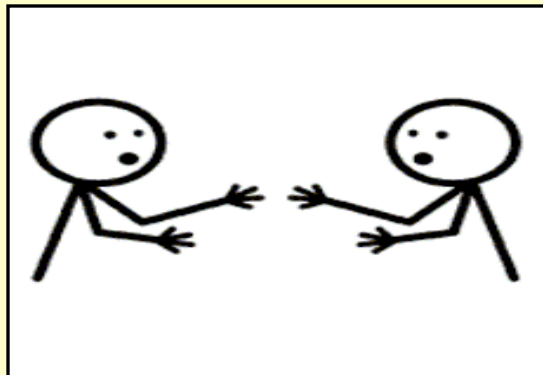




About this presentation.

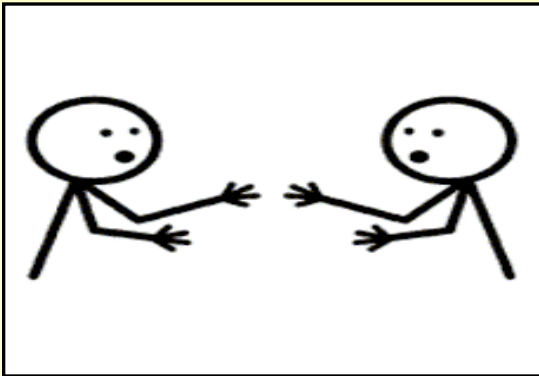


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Why am I talking to you?

- To tell you about the 5 Good Communication Standards
- To talk about how we can use the standards to make communication better



Kylie is going to
talk to you about
why
communication is
so important



Giving Voice

To people with learning disabilities



Kylie Jarvis

3rd July 2014



Having a life

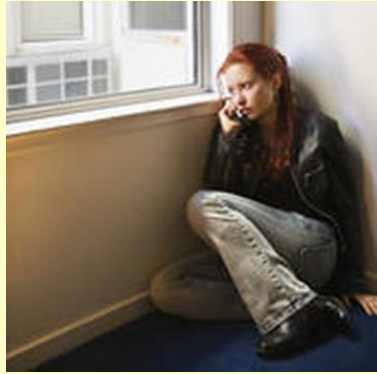


- This is a key.
- What do keys do? They open doors !
- Open doors mean you can look out and see the world.
- Then you can think about going out there.
- Maybe you can join in and do exciting things.





But sometimes



- Other people close the doors
- Maybe they don't listen
- Sometimes you don't get to choose anything.
- You can't try to do things you really want to do.





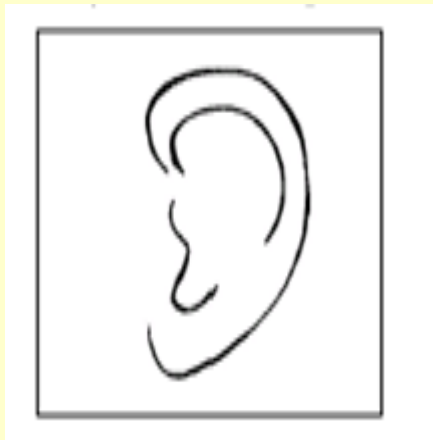
Good communication helps you choose your life



- This is a ball.
- What can you do with a ball?
- You can play with someone else.
- But its not much fun if you keep dropping the ball.
- **Communication is a bit like playing ball**



- You say something to someone.
- They listen carefully and then say something back.
- Then you talk to each other about things you like.
- It can be great fun talking to people.
- You can ask them to help you do special things.
- **BUT** they really must watch and listen very carefully

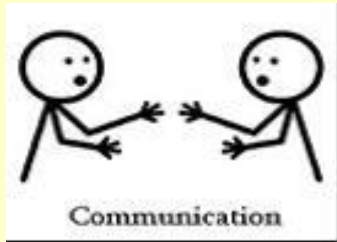




Be creative



- Good communication is a lot more than just talking.
- So stop talking sometimes.
- Try something different.
- Signing is good for some people.
- Check their body language. Are they in pain? Are they upset? Make sure you know how do they like to be helped?
- Pictures are really good too. There are lots of ways to use pictures.

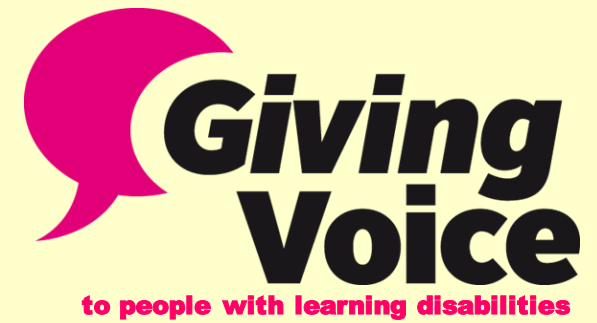




Talking Mats help people

Which drink do you want Kylie?



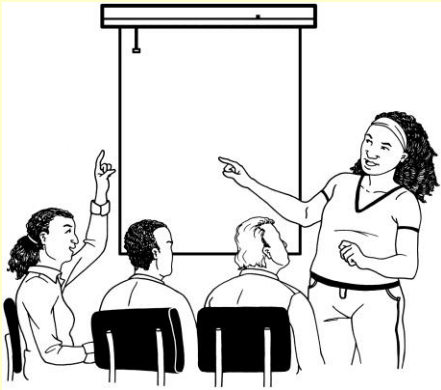


Here is our new DVD
about communication

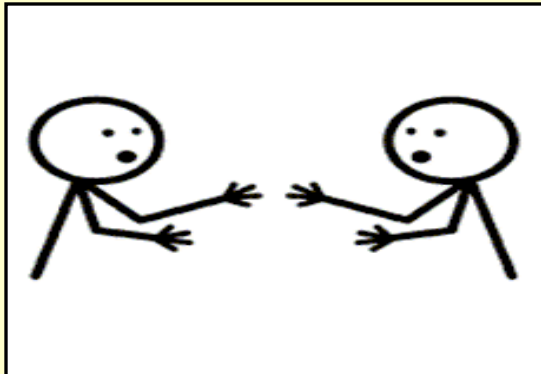
Youtube link to be added



Workshop showing different ways of communicating



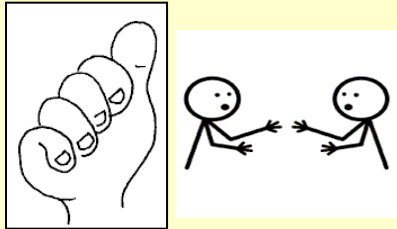
- Self Advocates and supporters together
- Professionals and family/carers together
- Have a go on an Ipad!



I now want to tell you about
the *Giving Voice* Campaign
and
The 5 Good Standards of
Communication



We are starting a campaign (lots of different activities) to let more people know about Good Communication



We want to

- Show how good communication helps people to have good lives
- Help everyone know the best ways to help people with their communication
- Ask people to sign up to the 5 Good Communication Standards
- Ask more people to join the Communication Group



Standard 1



- You will have a communication passport or plan that tells everyone the best ways to communicate with you.
- Your family, friends or people who know you well should help to put this together.
- Your communication passport should be kept up to date.



Standard 2



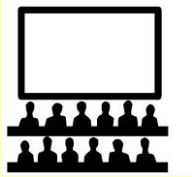
- You will have support to make decisions about your life and your care.
- Staff will use lots of different ways to make sure you understand and can say what you think.



Standard 3



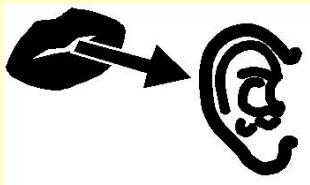
- Everyone who spends time with you must read and understand your Communication Passport.
- Everyone will make sure that they are good at communicating in the best way for you.
- Staff will have training to make sure they are good at communicating.



Standard 4



- You will have lots of chances to communicate.
- You will spend time with different people who are good at communicating in lots of ways.
- You will do lots of different things so you will have exciting things to communicate about





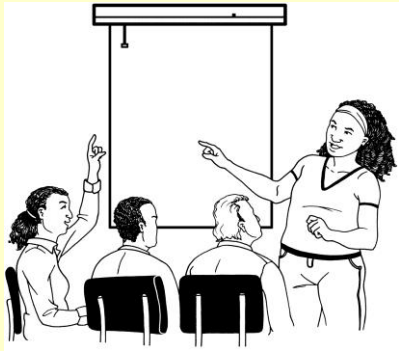
Standard 5

- Staff will be good at helping you to make decisions about your health and treatments that you need.
- Staff will know how you show that you are ill or in pain.
- Staff will know the best way to help you to understand what is wrong.
- Staff will have good, clear information about your health.





Workshop 2 - Questions



- Who should we ask to sign up to say that they will make the 5 Good Communication Standards happen?
- How will the Communication Group work?
- How can we help everyone to make communication better?
- How can we check that services are following the 5 Good Communication Standards?
- What support can the Partnership Board offer?