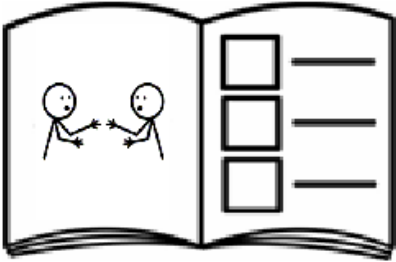






This leaflet has been checked
by the Learning Disability
Checkers Group

5 ways to make communication better

	<p>1</p> <ul style="list-style-type: none">• You will have a communication passport or plan that tells everyone the best ways to communicate with you.• Your family, friends or people who know you well should help to put this together.• Your communication passport should be kept up to date.
	<p>2.</p> <ul style="list-style-type: none">• You will have support to make decisions about your life and your care.• Staff will use lots of different ways to make sure you understand and can say what you think.
	<p>3.</p> <ul style="list-style-type: none">• Everyone who spends time with you must read and understand your Communication Passport.• Everyone will make sure that they are good at communicating in the best way for you.• Staff will have training to make sure they are good at communicating.

	<p>4.</p> <ul style="list-style-type: none"> • You will have lots of chances to communicate. • You will spend time with different people who are good at communicating in lots of ways. • You will do lots of different things so you will have exciting things to communicate about
	<p>5.</p> <ul style="list-style-type: none"> • Staff will be good at helping you to make decisions about your health and treatments that you need. • Staff will know how you show that you are ill or in pain. • Staff will know the best way to help you to understand what is wrong. • Staff will have good, clear information about your health.

If you would like this information in another language or format, please contact Patient Information on 0116 295 0994



This leaflet was made easier to understand by Leicestershire Partnership NHS Trust using Photosymbols 4, and Somerset Total Communication Simple Symbols.