

Hi all

Please see the below answers from your transport feedback from Lee Quincey:

- Are they going to stop the bus passes?

Answer: Bus passes will continue to be available for the services that run.

- Problems putting the ramps on the bus.

Answer: Most buses now have hydraulics to lower the floor as boarding. A high number of stops have raised level access kerbs. Any issues with access onto a particular bus should be raised with the bus operator primarily.

- Come out to locality group to let everyone know the outcomes or provide us with the information.

Answer: A report will be taken to the County Council's Cabinet in Autumn 2018. There will be a wider communication of the decision at that time.

- Bus passes funded by whom? Central government with funding given to Local Authorities.

Answer: Bus passes are purchased by users. Concessionary travel passes are funded by the Local Authority and bus operators are reimbursed so they are no better or worse off than if a person paid a full fare.

- Need to be able to be used to allow travel to get to places e.g. work, voluntary work, days, services for certain times as can't use bus pass till 9.30am.

Answer: The policy and strategy aims to ensure fit for purpose value for money solutions that fulfil our statutory duty. Journey purpose priorities would be Health and shopping and access to employment opportunities. Essentially we would look to provide access to the nearest local centre. Note: Our statutory duty is to consider provision, not to provide a public transport service.

- Are we able to ring up someone to say I need to get here by a certain time (no bus available?)

Answer: Demand responsive transport will run on certain days and times. People will need to ring up at least a day before to book onto the service. It will run on demand i.e. if booked. If no bookings are made then the service will not run.

- Equality impact assessment – has this been done?

Answer: Yes, an EHIRA screening has been done.

- Consultation evening and meeting excluded elderly and disable people – those they needed to teach.

Answer: The 5 consultation events were available for all to attend.

- Having Easy Read on line is not mostly accessible to people with Learning Difficulties' or the elderly.

Answer: Easy read versions were available in hard copy as well as on line.