Leicestershire County Council

Leicestershire County Council want to know how people get information and advice about Adult Social Care.

This might be wanting to find out things like

- what support is in your community
- needing some help in your home
- benefits

Q1. Where would you go if you wanted information and advice about social care?

You can tick more than one box

- ☐ The councils website
- ☐ The councils customer service center
- ☐ A library
- ☐ A local area co-ordinator or LAC
- ☐ Leicestershire advice service for social care (LCPT)
- ☐ Friends or Family
- ☐ A doctor
- ☐ A care provider who already supports you
- ☐ Somewhere else

Please tell us where

Q2. How do you think you should get information and advice about social care?

You can tick more than one box

☐ Leaflet

☐ Face to face

☐ Telephone

☐ Other

☐ Internet

Q3. Have you needed any information or advice about social care in the last 12 months?

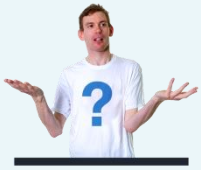
☐ Yes

If you tick yes please answer questions 4, 5 and 6

☐ No

If you tick no please don't answer questions 4, 5 or 6

~~Q4 Q5 Q6~~



Q4. Where did you look for the information or advice?

Q5. What information or advice were you looking for?

Q6. Did you get the information or advice that you were looking for?

☐ Yes

☐ A bit

☐ No

Q7. Do you have any ideas about making social care information and advice better?

Equalities - Doing a good job for everyone

The next 7 questions are about you.

You do not have to answer all of these questions. But it will help us make sure that our work is fair and good for everyone.

Q8. What is your religion?

Please tick 1 box ☑

- ☐ Christian
- ☐ Buddhist
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Any other religion or belief
- ☐ No religion

Q9. How old are you

Please tick 1 box only

- [ ] Under 18
- [ ] 18 - 40
- [ ] 41 -64
- [ ] 65 or over

Q10. Are you a Man or a Woman?

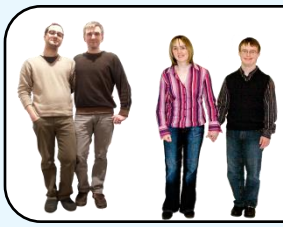
Please tick 1 box

- [ ] Man
- [ ] Woman

Q11. About you.

Please tick all boxes that apply

- [ ] I use social care services
- [ ] I am a carer
- [ ] I am a member of the public



Q12. Are you…

Please tick 1 box

- [ ] Bi Sexual
- [ ] Gay
- [ ] Lesbian
- [ ] Heterosexual / straight
- [ ] Other

Q13. Are you…

Please tick 1 box

- [ ] White British
- [ ] Asian or Asian British
- [ ] Black or Black British
- [ ] Mixed
- [ ] Other ethnic group please tell us…

Q14. Are you transgender?

This is a woman who lives as a man or a man who lives as a woman?

- [ ] Yes
- [ ] No
- [ ] Don't want to answer

Q17. Do you have a disability? Or an illness that you've had for a long time?

☐ No ☐ Yes

If Yes, please write down the name of your disability or illness

For example Physical Disability, Learning Disability, Autism…

Thank you for taking the time to fill in this questionnaire.
Please post it using the pre-paid envelope we have given you.