



**Leicestershire Learning
Disabilities Partnership Board**

Leicestershire Learning Disability Partnership Board

Away Day Report

2009

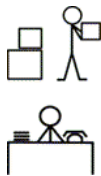
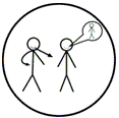


Introduction

Every year we get together and we have an away day. This year we held the away day at the Walkers Stadium.

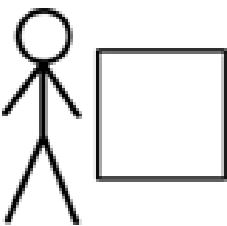


80 people were invited. This included all Board Members, people from each of the locality groups, self advocates from the locality Advocacy Groups and invited guests, plus the leads from each of the Board subgroups.



Everyone worked in groups on 8 tables. Each table was based around our 8 main priorities for 2008 – 2011.

These are Communication, Community Opportunities, Personalisation, Advocacy, Housing, Employment, Keeping Safe and Better Health.



Who led the Away Day?

Dawn Crawford the Learning Disability Partnership Board Manager for Northamptonshire and Helen Mycock the Regional Advisor from the Regional Valuing People Team facilitated on the day.

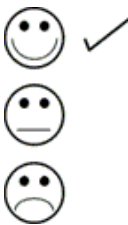
They both did a really good job and they helped us come up with some really good ideas.

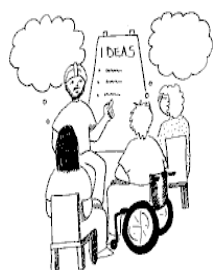


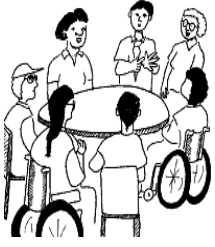
What we did on the day.

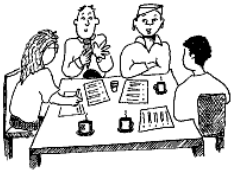
First the groups worked on their tables and looked at what do we mean by quality and how can we measure this. Quality means what makes something good.

Each table looked at what they think makes good service and what is most important to them when

	they go out for a meal.
	<p>Each group then looked at how we can measure quality on the 8 important things we have chosen to look at in our sub groups.</p> <p>This helps us know how we can we make sure that each sub group is doing a good job?</p>

	<p>The groups did this my using 7 headings to measure a good service. The headings were</p> <table border="0"> <tr> <td>cost</td> <td>experience</td> </tr> <tr> <td>counting</td> <td>location</td> </tr> <tr> <td>product</td> <td>standard</td> </tr> <tr> <td>reputation</td> <td></td> </tr> </table> <p>If you would like to see the results produced by the 8 tables on each of these headings then please see Sub Group Appendices.</p>	cost	experience	counting	location	product	standard	reputation	
cost	experience								
counting	location								
product	standard								
reputation									

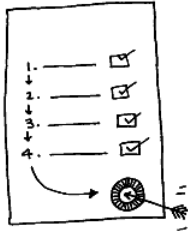
	<p>The tables then looked at the action plan for their sub group to see if there was anything can that can be added to make it a better plan.</p> <p>If you would like to see the action plans for each of the sub groups then these are also included in the Sub Group Appendices.</p>
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	<p>Finally the groups worked on their tables to see who is it they need to tell how the groups are doing. Also how they will share the information with the people they need to tell.</p>
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Evaluation

66 people came to the away day, this was made up of 28 Board Members, 19 representatives from the locality groups, 9 members of the Valuing People Team, 4 sub group leads, 2 Facilitators and 4 other invited guests.



At the end of the day we asked people to fill out an evaluation form to tell us what they thought about the day and if there was anything we could have done better.

36 people filled out an evaluation form and the results of those are as follows:-



1. What did people think of the day?

- 25 people thought the day was very good
- 10 people thought the day was ok
- 1 person thought the day was not very good – this person said the venue was too noisy.



2. Did everyone find all the information easy to understand on the day?

- 25 people thought it was very good
- 6 people thought it was ok
- 5 people thought it was not very good – one person said they would like things explained more.



3. Did everyone feel fully included on the day?

- 25 people thought that it was very good
- 9 people thought that it was ok
- 2 people thought that it was not very good – no-one said how we could help them to be more included



4. Would you come to another away day in the future?

- 35 people said they would come again
- 1 person said they would not come again – this person did not say why they would not come to another Awayday.



5. Was there anything we could have done better?

The general feeling from people was that the room was very noisy with 8 tables working in groups. Next time it would be better to have smaller break out rooms. Lots of people struggled to hear what was going on as there were too many people in one room. The other main thing was that the headings were hard to understand and it was a long and tiring day.



6. What was good about the day?

Most people said that it was a very good day and they felt very involved. They said it was one of the best Awaydays we have had for few years. It was well planned and very well organised. Everyone worked hard and a lot was achieved out of the day.